



RETURN POLICY

An RMA number must be obtained from Power Packs Plus (PPP) prior to return of any parts – please contact your sales rep for the number. Complete and return the Parts Return Document with your item (document can be found on our website under “Forms”).

Items purchased from PPP’s stock, may be returned within 30 days of invoice ship date for full credit, less shipping charges, provided the part is returned in its original condition, uninstalled, with all documentation.

Acceptance of items returned more than 60 days from invoice ship date will be subject to PPP’s discretion and will be determined on a case-by-case basis.

Items purchased by PPP from a third-party vendor on behalf of the customer will be accepted based on the third-party vendor’s policies, and any restocking fees assessed by the third-party vendor will be deducted from the customer’s credit.

If an item has been installed and/or used, any fees incurred in the recertification of the unit to return it to the condition stated on the original invoice, will be deducted from the customer’s credit.

Electrical components will be sent out for inspection / recertification, and any fees incurred will be deducted from the customer’s credit.

1380 Greg Street, Suite 203
Sparks, NV 89431
Tel. 775-322-8555
www.powerpacksplus.com