



RETURN POLICY

Power Packs Plus, LLC must receive advance notification of any returned item. Contact your sales representative to request return authorization.

Returns without prior authorization may not be accepted and may be returned to the buyer at the buyer's expense.

A PART RETURN DOCUMENT must be included with all returns. A copy is attached to this document and can also be found on our website under the FORMS tab.

All returns are subject to a 10% restock fee, or recertification if / as required (testing, inspection, repair, overhaul as necessary / applicable)

If a returned part shows evidence of use, installation, damage, having been tampered with, or has been altered in any way from its original condition, the part will require recertification. Recertification cost will be deducted from the refund total. (Note: electrical components are shipped with anti-tamper stickers affixed. If the anti-tamper stickers are removed for any reason, the returned part will be subject to recertification as necessary.)

Returns must be in the original packaging and include the original of any & all documentation (including, but not limited to: FAA 8130-3 form, CofC.) Copies of the original documents are not accepted, and the returned item will require recertification.

Return requests must be made within 30 days of initial sale or ship date. Returns requested after 30 days will be considered at the discretion of Power Packs Plus, LLC.

Items purchased by Power Packs Plus, LLC from a third-party vendor will be subject to the third-party vendor's policies.

Power Packs Plus, LLC shall not be held liable under any circumstance or condition for any additional costs or delays incurred, including but not limited to: shipping charges; labor charges arising from removal, installation, reinstallation, troubleshooting, etc; aircraft down-time; any non-disclosed or non-approved third-party services; or any other claims that may arise.

Power Packs Plus, LLC
Attention: Returns
8985 Double Diamond Parkway, Suite B6
Reno, NV 89521
Phone: 775-322-8555 – Fax 775-322-8565
www.powerpacksplus.com



PART RETURN DOCUMENT

*****PARTS MUST BE RETURNED WITH ALL ORIGINAL DOCUMENTATION*****

R.M.A. # _____

COMPANY NAME: _____

CONTACT: _____

COMPANY ADDRESS: _____

PPP INVOICE #: _____

DATE OF RETURN: _____

PART NUMBER: _____

SERIAL NUMBER: _____

DESCRIPTION: _____

HAS PART BEEN INSTALLED/USED? YES ____ NO ____

REASON FOR RETURN: _____

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