WARRANTY POLICY & TERMS

- The warranty period begins from the date of sale or shipping from Power Packs Plus, LLC, whichever is later.

- Purchaser and/or installer assumes all responsibilities & liabilities to ensure proper installation procedures are followed IAW aircraft maintenance and/or service manual, and any advisories that Power Packs Plus, LLC may have disclosed at time of purchase or provided with the component.

- In the event of a warranty claim within the eligible warranty period, Power Packs Plus, LLC may arrange to have the component evaluated by our supplier, or Power Packs Plus, LLC may send a replacement component depending on availability or circumstance.

- The warranty period is neither renewed nor extended upon return of a component.

- Power Packs Plus, LLC reserves the right to decline warranty in the event of, but not limited to: no fault found; failure is not normal wear & tear; customer, installer, or aircraft induced damage; tampering with or alteration of the component; shipping-induced damage; warranty period is expired; an component being used outside of normal parameters.
  - In the event of a declined warranty and/or where payment may be required for testing, recertification, shipping, or other costs, the component will not be released for shipping until payment information is provided to Power Packs Plus, LLC.

- Power Packs Plus, LLC shall not be held liable under any circumstance or condition for any additional costs or delays incurred, including but not limited to: shipping charges; labor charges arising from removal, installation, reinstallation, troubleshooting; aircraft down-time; any non-disclosed or non-approved third-party services; or any other claims that may arise.

- Power Packs Plus, LLC's sole responsibility is to remedy the component in accordance with our supplier's guidance and/or advisory, or credit the purchaser as a returned component (Power Packs Plus, LLC RETURN POLICY may be applicable depending on circumstance; please refer to the RETURN POLICY terms and conditions)

* NOTE: This form is not a guarantee of warranty acceptance. This is the minimum information required to process an component for warranty evaluation. Power Packs Plus, LLC reserves the right to deny warranty in the event of (but not limited to): no fault found; failure is not normal wear & tear; customer / aircraft induced damage; tampering with / alteration of the component; shipping-induced damage; warranty period is expired; an component being used outside of normal parameters. By completing this form, the customer acknowledges and accepts all terms.

WARRANTY POLICY & TERMS

WARRANTY CLAIM FORM MUST BE COMPLETED & RETURNED WITH THE COMPONENT FOR EVALUATION

COMPANY NAME _____

CONTACT NAME _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE NUMBER _____

EMAIL ADDRESS _____

INVOICE NUMBER _____ PURCHASE ORDER _____

PART NUMBER _____ SERIAL NUMBER _____

AIRCRAFT MODEL & SERIAL NUMBER _____

DATE OF INSTALLATION _____

A/C TT AT INSTALLATION _____

DATE OF REMOVAL _____

A/C TT AT REMOVAL _____

*** WHEN APPLICABLE ***

POWER PACK CYLCES (IN SHOP) _____

POWER PACK CYCLES (IN FLIGHT) _____

AMOUNT OF OIL SERVICED INTO COMPRESSOR _____

REASON FOR REMOVAL & TROUBLESHOOTING STEPS PERFORMED: _____
_____
_____
_____
_____
_____

PLEASE RETURN COMPONENT, LOGBOOK ENTRY COPIES (ON & OFF/CURRENT), AND ALL OTHER ORIGINAL DOCUMENTATION TO:

POWER PACKS PLUS, LLC
8985 DOUBLE DIAMOND PARKWAY, SUITE B6
RENO, NV 89521

Phone: 775-322-8555 | Fax: 775-322-8562
Website: www.powerpacksplus.com

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