



WARRANTY POLICY & TERMS

- The warranty period begins from the date of sale or shipping from Power Packs Plus, whichever is later.
- Purchaser and/or installer assumes all responsibilities & liabilities to ensure proper installation procedures are followed IAW aircraft maintenance and/or service manual, and any advisories that Power Packs Plus may have disclosed at time of purchase or provided with the component.
- In the event of a warranty claim within the eligible warranty period, Power Packs Plus may arrange to have the component evaluated by our supplier, or Power Packs Plus may send a replacement component depending on availability or circumstance.
- The warranty period is neither renewed nor extended upon return of a component.
- Power Packs Plus reserves the right to decline warranty in the event of, but not limited to: no fault found; failure is not normal wear & tear; customer, installer, or aircraft induced damage; tampering with or alteration of the component; shipping-induced damage; warranty period is expired; a component being used outside of normal parameters.
 - In the event of a declined warranty and/or where payment may be required for testing, recertification, shipping, or other costs, the component will not be released for shipping until payment information is provided to Power Packs Plus.
- Power Packs Plus shall not be held liable under any circumstance or condition for any additional costs or delays incurred, including but not limited to: shipping charges; labor charges arising from removal, installation, reinstallation, troubleshooting; aircraft down-time; any non-disclosed or non-approved third-party services; or any other claims that may arise.
- Power Packs Plus's sole responsibility is to remedy the component in accordance with our supplier's guidance and/or advisory, or credit the purchaser as a returned component (Power Packs Plus RETURN POLICY may be applicable depending on circumstance; please refer to the RETURN POLICY terms and conditions)

* NOTE: This form is not a guarantee of warranty acceptance. This is the minimum information required to process a component for warranty evaluation. Power Packs Plus reserves the right to deny warranty in the event of (but not limited to): no fault found; failure is not normal wear & tear; customer / aircraft induced damage; tampering with / alteration of the component; shipping-induced damage; warranty period is expired; a component being used outside of normal parameters. By completing this form, the customer acknowledges and accepts all terms.



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WARRANTY CLAIM FORM MUST BE COMPLETED & RETURNED WITH THE COMPONENT FOR EVALUATION

COMPANY NAME _____
CONTACT NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____
PHONE NUMBER _____
EMAIL ADDRESS _____

INVOICE NUMBER _____ PURCHASE ORDER _____
PART NUMBER _____ SERIAL NUMBER _____

AIRCRAFT MODEL & SERIAL NUMBER _____
DATE OF INSTALLATION _____
A/C TT AT INSTALLATION _____
DATE OF REMOVAL _____
A/C TT AT REMOVAL _____

*** WHEN APPLICABLE ***

POWER PACK CYLCES (IN SHOP) _____
POWER PACK CYCLES (IN FLIGHT) _____
AMOUNT OF OIL SERVICED INTO COMPRESSOR _____

REASON FOR REMOVAL & TROUBLESHOOTING STEPS PERFORMED: _____

PLEASE RETURN COMPONENT, LOGBOOK ENTRY COPIES (ON & OFF/CURRENT), AND ALL OTHER ORIGINAL DOCUMENTATION TO:

POWER PACKS PLUS
8985 DOUBLE DIAMOND PARKWAY, SUITE B6
RENO, NV 89521

Phone: 775-322-8555 | Fax: 775-322-8562
Website: www.powerpacksplus.com

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